

Contact Person

For questions, concerns, requests or complaints

It is important to note that requests made to Barnes-Jewish Hospital, St. Louis Children's Hospital and Washington University must be made separately. Any requests or complaints to one provider will not be deemed to be filed with any of the other providers covered by or addressed in this Joint Notice.

For questions, concerns, requests or complaints concerning Barnes-Jewish Hospital or St. Louis Children's Hospital, you may contact the Patient Advocate/Representative who will assist you by contacting the Barnes-Jewish Hospital or St. Louis Children's Hospital Operator at the telephone number listed below and requesting the patient advocate or patient representative or by writing to the patient advocate or patient representative at the address shown below.

For questions, concerns, requests or complaints concerning Washington University or its providers, you may contact the Privacy Officer at the telephone number or address listed below. To look at or obtain a copy of your health information from a Washington University physician or provider, you may contact the Washington University physician or provider currently treating you. If you cannot contact your Washington University physician or provider or if you want to look at or obtain a copy of your health information from more than one Washington University physician or provider, you may contact the Washington University Privacy Officer at the telephone number or address listed below.

Barnes-Jewish Hospital

Patient Advocate/Patient Representative

Address: Attn: Guest and Patient Relations
Mail Stop: 90-35-711
216 S. Kingshighway St. Louis, MO 63110
Telephone Number: (314) 362-5196

St Louis Children's Hospital

Patient Advocate/Patient Representative

Address: Attn: Guest Relations Specialist
600 S. Taylor, 2nd Floor
St. Louis, MO 63110
Telephone Number: (314) 286-0711

Washington University Privacy Officer

Address: Campus Box 8098
660 S. Euclid Ave.
St. Louis, MO 63110
Telephone Number: 1-314-747-4975 or 1-866-747-4975
Fax Number: 1-314-362-1199